

Supplier Rating

Our Global Supplier Rating System (GSRs) gives us insight into our suppliers' performance throughout Philips' businesses. It allows us to identify 'best fit' suppliers who add the most value, using objective, measurable criteria.

Supplier Rating also provides a way for our suppliers to check their own performance, anywhere and at any time. Data and benchmarks are visible to both parties.

The system supports supplier relationship management, as well as supplier development and quality management. Philips and suppliers can work together effectively on problem solving and improvements based on objective performance measurement and feedback.

The GSRs is based on five main criteria:

- Delivery
- Quality
- Cost
- Responsiveness / Support
- Innovation

How to access Philips' GSRs?

To access our GSRs, suppliers must first be registered as a Philips supplier by contacting Philips Supply Management or your Philips account manager contact.

You can access *Supplier Rating* via the [Supply World portal](#).

